



EXCEPTIONAL
BONDS
STATEMENT OF PRINCIPLES

- EB services will be delivered in manner that is sensitive to each person's individual circumstances and needs.
- EB staff are competent and experience in their respective fields of practice.
- EB offers competent and safe work practices, that are founded on research, evidence and experience.
- EB upholds the importance of quality services delivery above efficiency.
- Individual's right to dignity, privacy and confidentiality are respected at all times and appropriately advised of the limitations to guarantee full confidentiality; particularly in matters of high risk to the person/others or if the matter falls under a legal duty to disclose.
- EB's policies and procedures are design to ensure participants are protected from abuse and their human rights upheld.
- Individuals will be consulted and encourage to evaluate the effectiveness of our services and ensure our performance is appropriately aligned to service outcomes.
- EB is committed to fostering a culture of inclusion, value, appreciation and respect of all people regardless of their race, creed, religion, sex, age, sexual orientation or disability.
- EB staff will act with honesty, integrity and fairness at all times.